

# Ultimate Installation & User Guide





## How to activate your product

Make sure you're connected to the internet, then follow these 3 steps to activate your product:

- 1 Go to [www.avg.com/retail](http://www.avg.com/retail)  
Type it into any browser.
- 2 Enter your Activation Code  
It's on the card included in the box.
- 3 Create your account  
Use a real email. You'll need it to use the product.





# How to install your product

Once you've activate and created your account:

- 1 Download the product**  
Just click on the download button.
- 2 Double click it to start installing**  
You'll find it in your downloads folder.
- 3 Log in with your account**  
You'll be prompted the first time you start the app.

## Important!

Make sure you log in with your account, or you won't get the full product you paid for!





## How to add more devices

Simply click on the “+” sign on the main dashboard and choose the type of device you want to add.



### Your devices

If it's your device, send the invite to **your own** email.



### Your family's devices

If it's someone else's device, send the invite to **their** email.

### It's that easy

Once a new device has joined, you can see their status and manage their apps remotely.

If you need to remove a device, just right click on it.





## How to install on mobile

Just download the AVG Zen app from the Google Play store.

- 1 On your Android phone or tablet, open the Google Play app
- 2 Search for AVG Zen
- 3 Install the application

## What is your MyAccount?

The email you give us allows you to control your products, and manage your subscription.

At any time, you can log into [myaccount.avg.com](http://myaccount.avg.com) to:



Download all of your  
AVG products



Edit your personal  
profile & password




Manage your  
subscriptions





## How does AVG work?

For files added to your PC, in a matter of microseconds, AVG:

- 
1. Checks them against known malware.
  2. Blocks the bad ones.
  3. Isolates unrecognized items.
  4. Uses artificial intelligence and advanced analysis.
  5. Blocks the bad ones.
  6. Updates all users immediately.

## What PC TuneUp is all about

PCs are getting better all the time.

Soon, they'll understand what task you're trying to accomplish, and change their behavior to give it their best.

They won't tolerate messy apps eating up your storage space with junk data. They'll give themselves regular checkups so they don't go blue in the face without warning.

And they'll do all of this automatically.

But they're not there yet.

That's why we came up with PC TuneUp: to bridge that last gap, and make your PC just a little smarter.





## Security basics you should know

We're working in the background to keep you safe, but that doesn't mean you should be reckless.

Here are some basic security tips you should know:

1

### Use strong passwords!

We know how annoying this can be, but a strong password is often your first line of defense. There are many things you can do to make a strong password, but the most basic is making it long: over 16 characters at least.

2

### Make sure all your apps are up-to-date

Updates don't just bring new features. They also fix security flaws apps you use may have. So don't ignore the updates.

You don't have to worry about your AVG apps: they will update automatically.

3

### Be wary of bad links

Don't just click on a link because it promises to show you cute kittens. Always think twice before clicking on a link from a stranger, whether in online comments or in an email.





#### 4 Don't leave sensitive files on your computer

Bank statements, credit card numbers, private photos... Leaving these things on your computer is just asking for trouble. But just deleting them normally isn't enough: there are ways of retrieving deleted data.

Your AVG includes a handy File Shredder in your antivirus that securely deletes sensitive data.

Just right-click any file and select "Permanently shred with AVG". Go ahead: try it on some file you were going to delete anyways.

#### 5 Or keep them safely under lock and key

If you need to keep sensitive data on your PC, you can encrypt and password-protect them.

Our **Data Safe** digital vault does exactly that.

Just make sure you remember your password. :-)





## Tuning secrets to get you started

All of our products work in the background to help keep all of your computers, phones and tablets running at their best.

But there's more to them than that.

### 1 Don't worry about the cleanup!

We've trained PC TuneUp to go after junk files, trash cans and system data you never need. They never go after your work or personal files.

All the cleaning stuff is under the [Free Up Space](#) tab.

### 2 Disable Programs is your friend

It's got a scary name, but it doesn't actually remove or delete any apps. It just puts them to sleep when you aren't using them so they don't get in the way. Launching an app wakes it up again.

You'll find it under the [Speed Up](#) tab in PC TuneUp.

### 3 Clones: who needs them?

PC TuneUp has a nifty trick to free up space: it can find and delete duplicate files. Again, it won't delete anything without your permission.

It'll let you feel like a king in deciding what stays. . .and what doesn't.





#### 4 Paging Dr. TuneUp

Experiencing problems? If it's in the software, PC TuneUp can likely do something to fix it.

Hard disk errors, Windows issues, and accidentally deleted files are just some of the things it can help you solve.

Check out the [Fix Problems](#) tab for a consultation.

#### 5 Automate it!

Think of PC TuneUp as your personal butler: it can automate cleaning, fixes and performance boosts so you can focus on what you really want to get done.

#### 6 Go for a dash... or a marathon!

Anytime you need that extra oomph, you can quickly turn on the [Turbo mode](#) in your system tray at the bottom of your screen. PC TuneUp will stop all background activities to give you as much power as possible.

Need your laptop or tablet to last for the long haul instead? You'll find [Economy mode](#) waiting for you in the same place.



If you want more tips like these, head over to:  
[www.avg.com/signal](http://www.avg.com/signal)





## Need help?

Go to [support.avg.com](http://support.avg.com)



Find articles to solve  
any problem



Ask our gurus in our  
Support Community



We're here for you  
24/7

## Want us to set it up for you?

We can remotely install and set up your software for you.

Just contact us at:

[www.avg.com/express-installation](http://www.avg.com/express-installation)



### 30-Day Money-Back Guarantee

If you're not satisfied in the first 30 days, we'll refund your money.





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## HMA! Pro VPN

### Virtual Private Network

Connect to the Internet with cutting-edge protection

### Surf Privately

Protect your identity, activity and location.

### Worldwide Access

Enjoy your favorite sites and services from around the world when you're at home.

### Evade Hackers

Powerful encryption even on public Wi-Fi.

